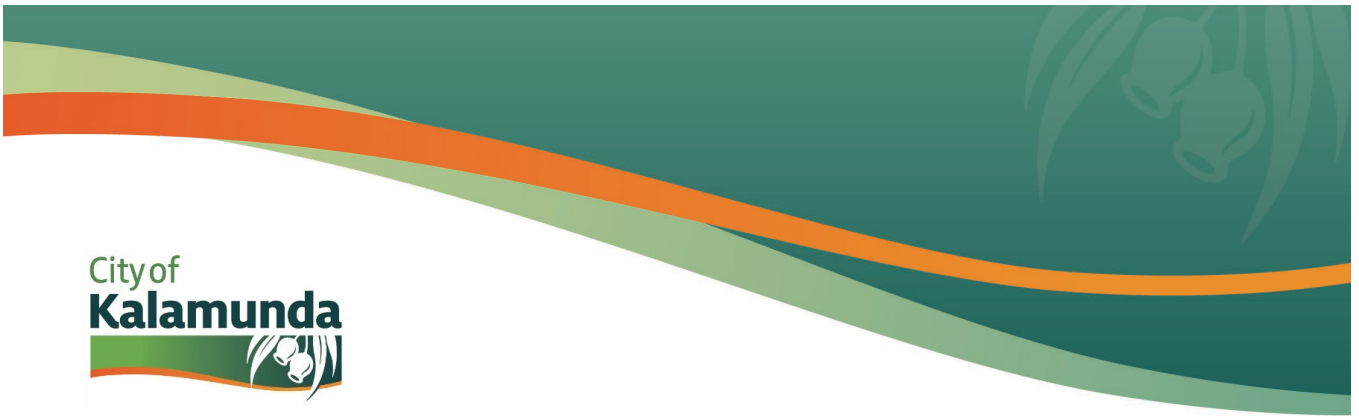


City of Kalamunda

WHISTLEPIPE GULLY PARKING

Community Engagement Report





Engagement Reach:

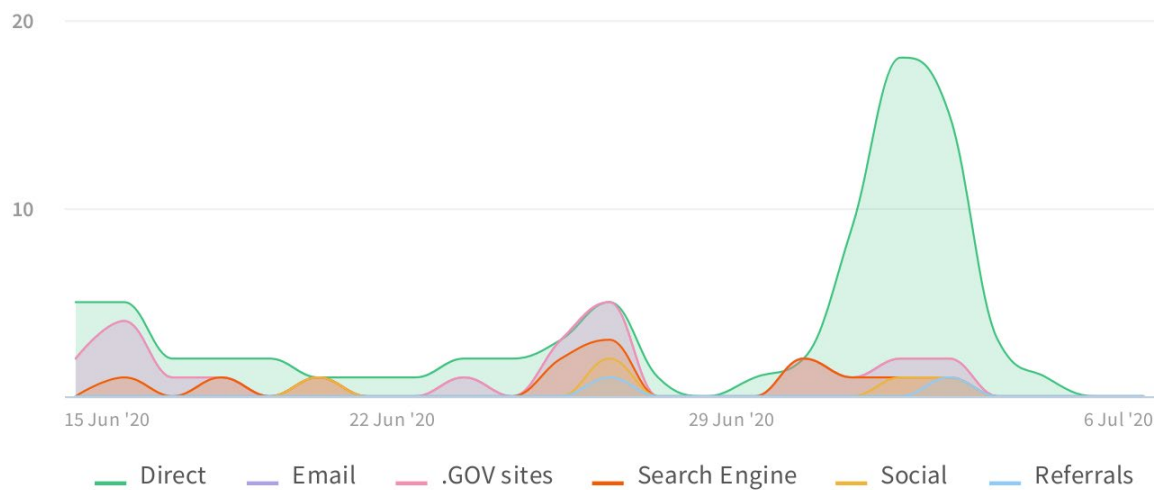
Consultation ran from 14 June to 3 July 2020 and was supported by an integrated marketing campaign; published on the City’s online engagement platform, the City’s website and promoted via the City’s social media channels. Additionally, copies of the survey along with a supporting letter were delivered to households within a 400m radius of both the Lewis Road and Orange Valley Road entrance/exit points for the trail.

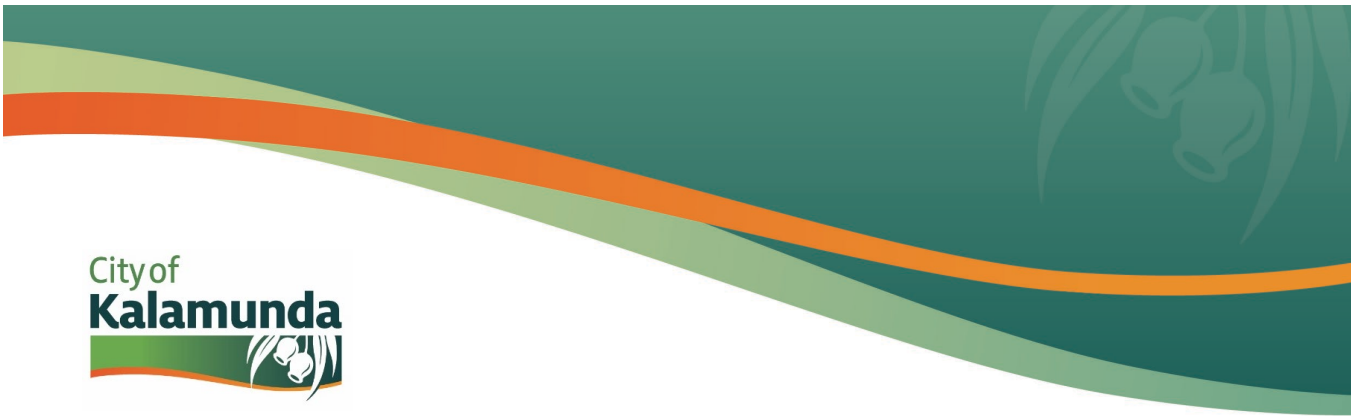
The survey received 61 responses over the duration of the engagement.

Sources of Traffic:

Visits by Channel

Engage Kalamunda from 15 Jun'20 to 07 Jul'20





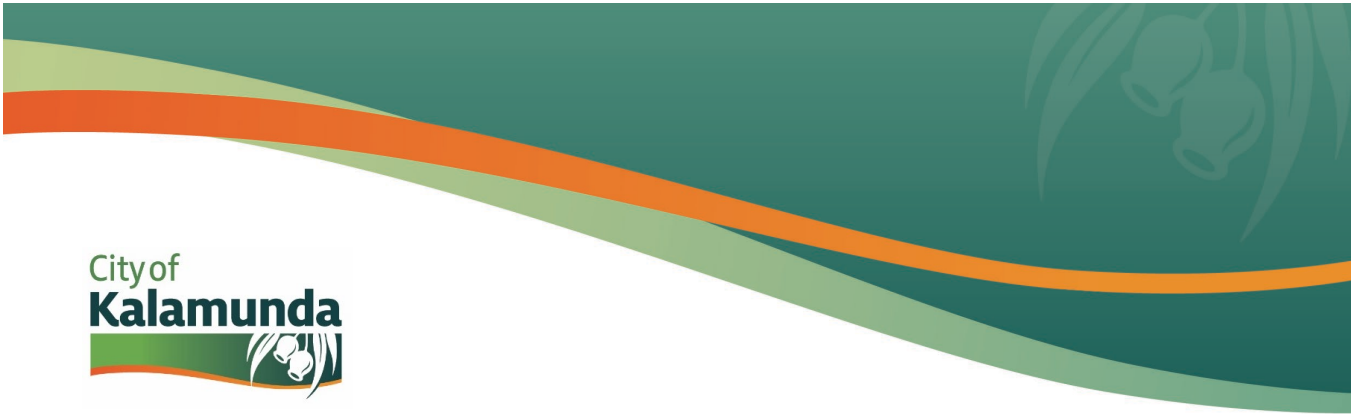
TRAFFIC CHANNEL	AWARE VISITS	INFORMED VISITS(%)	ENGAGED VISITS(%)
DIRECT	56	30 (53.6%)	16 (28.6%)
SOCIAL	3	3 (100%)	3 (100%)
EMAIL	0	0 (0%)	0 (0%)
SEARCH ENGINE	8	3 (37.5%)	1 (12.5%)
.GOV SITES	12	6 (50%)	0 (0%)
REFERRALS	2	0 (0%)	0 (0%)

Engage Platform Traffic:

Visitors Summary

Engage Kalamunda from 15 Jun '20 to 07 Jul '20





Highlights

TOTAL VISITS	MAX VISITORS PER DAY	NEW REGISTRATIONS
81	17	1
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
12	32	63



Community Submissions

25 June 2020

Mr Doug Bartlett
 Manager Asset Planning
 City of Kalamunda
 2 Railway Road
 KALAMUNDA WA 6076

Dear Mr Bartlett,

I am writing on behalf of my Father and my family, to express our extreme concern regarding the irresponsible questions raised in your recent survey and the tone of your letter preceding it. I also wish to complain that as a City to whom we have paid rates to, for in excess of 40 years, no-one has had the decency to actually convene a meeting of residents – possible now in a COVID-19 responsible manner, to actually discuss the matter with us in person.

The last 18 months have made our existence as residents in our previously quiet cul-de-sac a difficult one. I personally have had to install a second driveway to prevent people blocking my husband and son-in-law's ute's from being unable to leave the property, until the person parking on our verge without regard to this, returned from their 'hike' in the Gully, sometimes several hours later. This turned out to be early intervention, as the traffic became significantly worse during the initial period from which the COVID-19 closures arose, from March 2020, given the significant number of additional people in the area walking.

The City's response to our voiced concerns has been the placing of no-standing signs at the very bottom of the cul-de-sac and the Ranger's attendance to impose fines, together with the placement of a sign advising that access to Whistlepipe Gully was available from Lewis Road (note, it does not say please do not park in this road). The sign has been knocked down at least 3 times and is completely being disregarded. Your comments in your letter that "you would prefer not to fine people who are just trying to enjoy the park and the natural experience" and "our intention at this time is not to implement any further restrictions on this section of Orange Valley Road" are insulting to the residents and dismissive of our concerns.

We had a significant fire last summer, which stemmed from Palm Terrace and raced up Lesmurdie Gully. It was serious enough for an evacuation declaration to be made for our area. Had this arisen in the last few months on any given weekend, there would be no ability to get a fire engine down our road, and possibly for us to action an evacuation attempt. This has been raised with the City and been disregarded. We are in a fire risk area and our concerns should be noted and listened to.

Your survey is pointed in one direction and therefore useless. As residents we do not wish to prevent local people from accessing and walking Whistlepipe Gully and the Mundy Regional Park. We are not selfish. We love the area and expect other people would do likewise. Having said this, we do not want a car park at the end of our cul-de-sac, as we believe that this will bring the types of antisocial behaviours associated with remote car parks. This would expose our properties to potential theft and damage, not to mention the increase in the fire risk in a natural bush area that has already experienced fires over the years.

The City should respect these concerns and support us as residents, instead of issuing a survey with loaded questions that points to the Operators of the National Park being pushed to creating a car park as the answer. This would not prevent the 'on street' parking in any way given the volume of traffic, and will only increase the traffic in our road as there will undoubtedly be clearly advertised parking on the trail's website. This is becoming dangerous as the cars are not driving slowly down the road and we have witnessed a couple of occasions where a car has nearly hit a dog that is off leash – imagine if that was a small child.



Our preference would be for our road to be a local traffic only area, given the narrow width of the road, that is intended to support local traffic only. Most of the people coming to walk the Park are young and fit and would be more than capable of accessing the walk from Lewis Road or from Alpine Road, both of which have a much wider area of access. This would not prevent them from enjoying the Park and the natural experience, but would protect your rate paying residents from the aggravation and disruption currently being experienced.

We do not mind a small amount of local people from parking on our road to facilitate having a walk with young children. This could be facilitated by them displaying a tip pass, or some other measure that the City could implement, without fines being imposed.

As a final comment, the people currently coming and parking in our road to walk the Gully come well equipped with backpacks and picnic down in the Park. Whilst this brings people from outside of the area (and some locals) to walk the Park it does not bring any economic engagement to the area – they do not visit café's or restaurants nor shop in the area.

My parents bought this block in 1979 and our family have lived here since the house was completed in 1980. I bought a house in Holly Way East, and was a resident there paying rates for 10+ years, prior to moving back in to my Father's house and paying the rates here. I am a proud Kalamunda citizen and an advocate for Hills living, but am becoming very disappointed in the way our City is being run and it's lack of concern for its rate payers. Please listen to our concerns and engage with us to resolve the problem, as we do not believe the "survey" and the direction it is pushing for is the answer.

Yours sincerely

Anne Bishop



ADDENDUM TO SURVEY

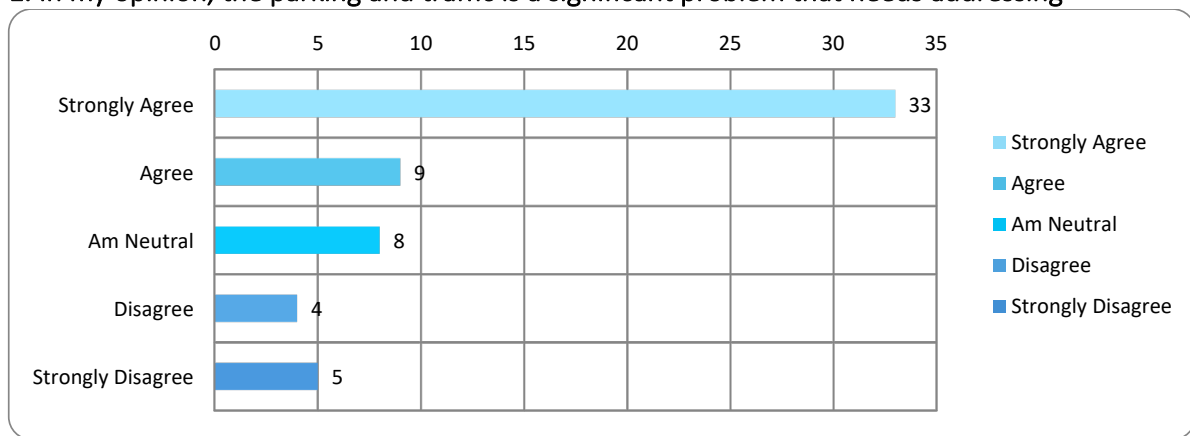
In providing a more valid and full response to the questions posed in the survey, I have numbered the questions posed 1 to 4 from top down.

1. *In my opinion, the parking and traffic is a significant problem that needs addressing.*
I strongly agree that it needs to be addressed by diverting traffic from our road, which at this end is a small cul-de-sac, and towards a larger space that can adequately cater for the level of traffic the trail advertising has caused.
2. *I am supportive of on street parking.*
I agree insofar as I am supportive of controlled on street parking for local people and the intended volume of people that were originally anticipated to be accessing the Park from this road. I am not supportive of on street parking that is out of control and of a volume not intended for either road usage or Park access.
3. *I have no issues with walkers parking to go to Mundy regional park.*
I agree, however, I do not believe that the parking should involve a small cul-de-sac that was clearly neither designed for parking nor for being an accessway to any form of parking facility. We simply do not want mass numbers of walkers parking or accessing parking via this cul-de-sac.
4. *The Operators of the National Park (Department of Biodiversity, Conservation and Attractions) should provide more parking rather than rely on 'on street' parking.*
I strongly disagree if the intention is to force the Operators to install any form of parking venue on or near our cul-de-sac. I believe that the City should work with the Operators to find alternate parking options in an area that has better access, wider spaces and can facilitate the volume of walkers that are now being generated by the City's advertising of the walk trail.

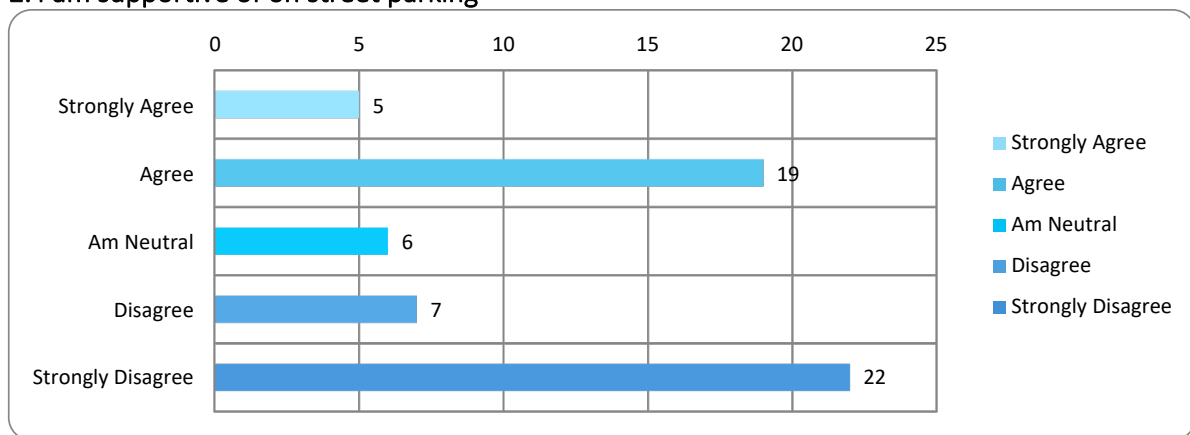


Survey Results

1. In my opinion, the parking and traffic is a significant problem that needs addressing

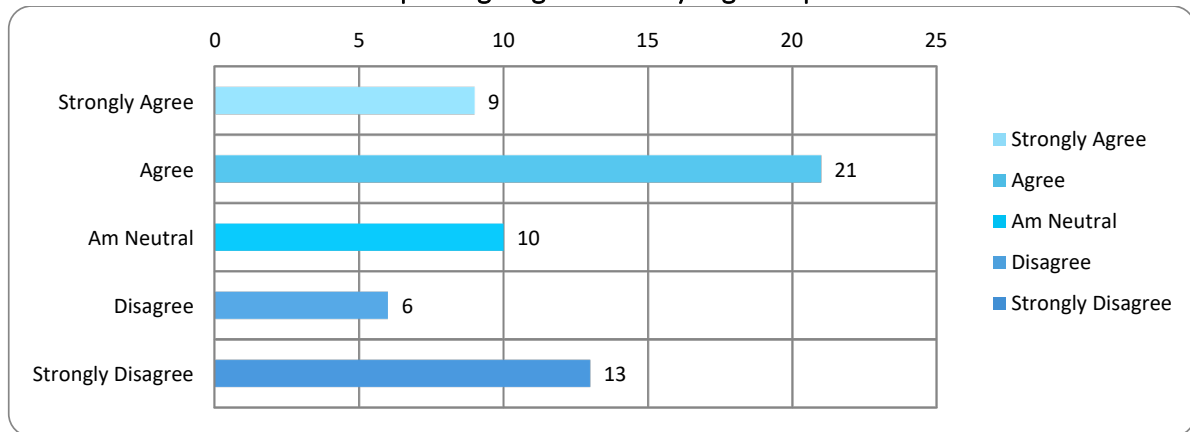


2. I am supportive of on street parking

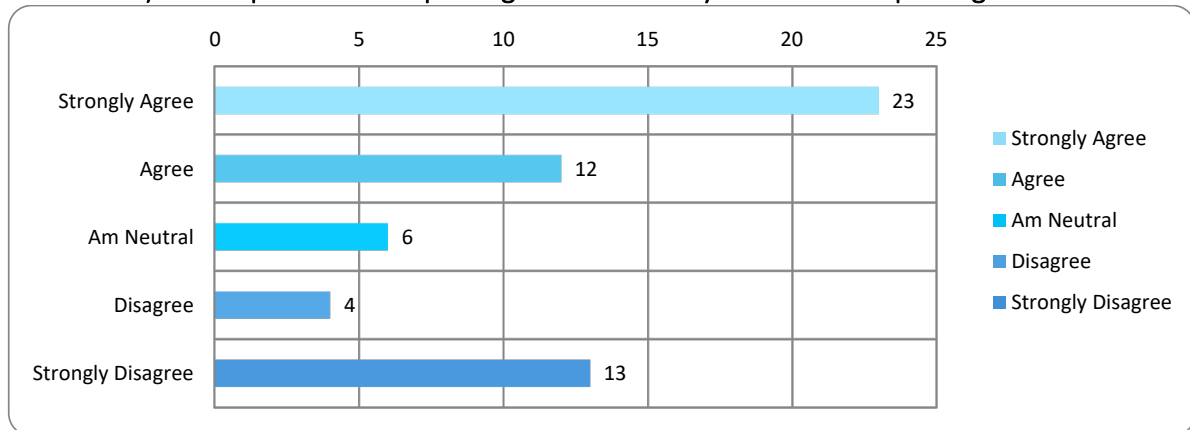




3. I have no issues with walkers parking to go to Mundy regional park



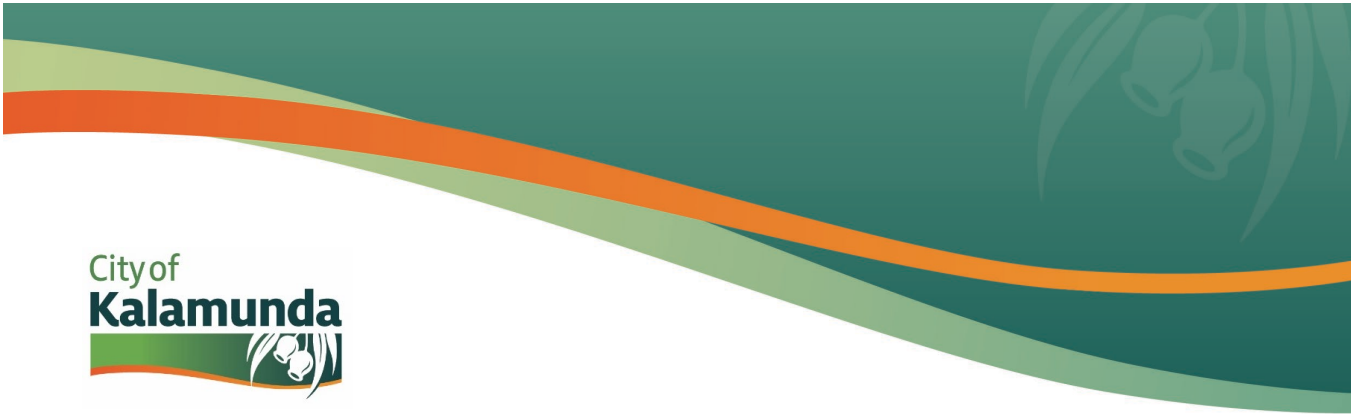
4. The Operators of the National Park (Department of Biodiversity, Conservation and Attractions) should provide more parking rather than rely on 'on street' parking



5. In support of my submission

Safety is a major concern - walkers needing to navigate around parked cars and onto the road, myself included with my young family. Patrols by rangers would be recommended.

This area is my adopted Keep Australia Beautiful Spot. I see a great increase of rubbish and



weeds being trafficked into the area. This is hard to keep on top of by myself!
 I would like the City to provide additional rubbish bins near the entry and exit points. Assistance with signage would be appreciated. I am happy to liaise with a member of staff to discuss (Mick etc)

I do not have a issue with street parking, however, only last sunday I noted lots of cars parked on a road that leads to w/v gully. We commented we would not want to live there. On our own walks we have seen lots of people walking between the falls and w/p gully since covid 19. Many lost.

Orange Valley rd west needs to be resident parking only. Over the past 2 years street parking on Orange Valley road has become a real problem on weekends and public holidays. With increasing numbers of cars, people, children and dogs are at risk on the narrow One lane street as well as antisocial behaviour and blocking of residents driveways. Our property is bounded by Orange Valley Rd, Betti Rd and Francis Rd. and our verge has been inundated with the overflow of cars from Orange Valley Rd which is Detrimental to our verge and our neighbours and an invasion of our privacy.

Whilst we are not strongly against walkers in Whistlepipe, recent promotion of the walk is leading to degradation of tracks and vegetation, eg; snapped off grasstrees and an increase of litter. Limited parking equals limited walkers. Also to be considered are the numbers of walkers from the Forrestfield.

Security appears to be an issue- many break ins have occurred here

I live far enough away from the E end of the walk that o am not affected by parking problems. How ever if people living closer find it a problem then please listen to them & try fix the situation.

My husband and I live in Betti Rd and have for sometime noticed the build up of cars and visitors using the Orange Valley entry it is a cul de sac and the (?) sometime very thoughtless behaviour is appalling.



In recent years we have noticed a significant increase in the number of people accessing the park from Orange Valley Road. This is a great thing but a holistic view of parking facilities is required both for safety reasons and to protect the amenity of residents in the immediate vicinity.

Parking on Lewis road is no better than current parking on Orange Valley Road. Parking on the street on Orange Valley Road prevents access to Emergency vehicles, and further more restricts access to fire service valves in the event of property fire. Also if car park is on the agenda, it needs to have gates locked after hours.

We would never choose to live next to an isolated public carpark. Having one forced on us, with the noise and the threat of anti-social behaviour, 24 hours a day, is completely unacceptable. We are vehemently opposed to a public car park next to our home in Orange Valley road, a quiet residential street we chose or its quiet peaceful setting.

Whistlepipe Gully is a beautiful small bushland valley with a stream flowing for most months of the year. By its very nature this treasured environment is very fragile. The promotion of a car park at the cul-de-sac in Orange Valley road would be totally irresponsible as it will funnel all visitors to the park down one entry. Entry here is via the steep, eroded, loose gravel firebreak, or the narrow and rapidly eroding creek side path.

By having designated parking on one side of Orange Valley road cul-de-sac together with promotion of multiple entries, from Alpine way, Connor Road, Ashhurst Drive and Lewis Road Forrestfield, all people should be accommodated with as little destruction of the environment as possible and satisfy both the visitors and residents alike.

the noise from the "Home" workshops is a bigger issue. The sunday use of these activities has reduced the lifestyle of the hill environment. P.S Can the "openspace" of the old house lots be a "fenced in" official off leash area for dogs .And no need for fancy benches or dog fountains either! this would be great :) Kind regards Jacqueline Godwin

Orange Valley Road (west of Betti) is too narrow to safely handle street Parking, or to handle volumes attending a public car park.

Attachment;

Dear Geoff,

We write to you in your capacity as south east ward representative for the city of Kalamunda to request your support in dealing with a problem here on Orange Valley road.

As you may be aware, there has recently been a rapid growth in popularity of the Whistlepipe Gully walk from Lewis Road in Forrestfield to the cul-de-sac at the western end of Orange Valley Road in Kalamunda.

While the attraction of visitors to the Shire of Kalamunda is undoubtedly seen by many as a good thing, this growth in popularity is having some unintended and undesirable consequences at the Kalamunda end of the walk trail.



In particular, the short section of narrow road from 200 to 207 Orange Valley Road is now frequently attracting a volume of traffic for which it was never intended and, in the process, creating a dangerous environment for residents and visitors alike.

Problems include:

- * Poor visibility for local residents and their visitors entering and exiting driveways in this section of street.
- * Poor visibility for visitors entering and exiting their cars (frequently with lively kids and dogs) from the roadside.
- * Compromised access for utility vehicles (such as rubbish trucks)
- * Compromised access for emergency vehicles (such as fire control vehicles and ambulances).
- * No toilet ablutions for visitors (with obvious unpleasant outcomes for residents, visitors and the environment).

Now that it has been so enthusiastically discovered by the people of metropolitan Perth, it seems unlikely that the popularity of the Whistlepipe Gully walk is going to decline. If anything, the walk's popularity seems likely to increase.

We therefore believe it would be wise to accommodate the growing number of walkers and their cars with improved facilities for visitors (and their children and pets) at the walk's start point at Lewis Road, Forrestfield.

Such an upgrade should include:

- * An increased number of parking bays
- * An ablution block (including toilets and rubbish bins)
- * Provision of a dog-waste facility (bins and poo bags)
- * A watering station for dogs and their owners.

We suggest it would not be desirable for such facilities to be provided at the Kalamunda end of the walk, for the following reasons:

- * The section of Orange Valley Road from 200 to 207 is effectively single lane, and not conducive to carrying any more than suburban traffic volumes.
- * The density of housing on this section of the road makes traffic and crowd management problematic (as we are seeing already).
- * The near proximity of residential houses to the walk trail and to any new facilities would provide high potential for conflict between visitors and residents, especially worrying at night.
- * Any carpark overflow would quickly result in a return to the current problems.

At the Orange Valley Road end of the walk, we instead suggest:

- * A ban on all roadside parking for the section of Orange Valley Road from number 200 to 207 inclusive.
- * Signage to declare this section as a local traffic only zone.
- * Signage to encourage visitors to use the carpark and other facilities at Lewis Road.
- * Continued monitoring of the situation by the Shire Ranger.

Our sincere thanks for considering this matter. We look forward to your response in due course.



Kind Regards,
Gigi Hesterman & Peter Terlick

Q 3 & 4 = only at Lesmurdie Falls or in Forrestfield entrance, in proper carparks.

Re; parking on Orange Valley Rd - cul-de-sac,

This area should never have been posted on the Kalamunda Facebook page before the facilities were looked at. We live locally and use this very regularly. There are no toilet facilities so to develop off-street parking is totally illogical. Ozone Terrace has possible parking? The Orange Valley cul-de-sac needs to be kept clear at all times for emergency vehicle. People are still parking in the actual turning circle of the cul-de-sac, illegally.

The tracks are eroded, there are weeds that need attention. The track is rough and needs maintenance.

Lesmurdie Falls has been developed and people can walk from there to the Whistlepipe Falls using the face track. I think this needs to be the way to go.. More maps to direct people to park at Lesmurdie Falls and walk across to Whistlepipe. Toilet facilities and parking are already in place @ Lesmurdie falls or from the bottom in Forrestfield.

The Orange Valley cul-de-sac needs to have signs saying "local traffic only" with bollards stopping people parking at all on the verge, and stating that fines will apply. Just like in Subiaco if you park on a restricted verge you get hit with a fine. The same should apply here. This really needs to be managed better as it is becoming a bit problem. We would be happy to attend any council meetings on this.

There needs to be a co-ordinated plan for this area. It has been very ad-hoc up to now.

I regularly access the Lewis Rd car park. There is never more that 3 cars there at a time; my neighbours have more cars on their verge on a daily basis.

There is room for additional parking on the southern side of the cul-de-sac were acces to the firebreak is, and to the north behind the chain gate. DBCA could provide simple, gravel parking and support people using the area for recreation. There is no need for no parking signs

Why not use open paddock on NW side of Orange Valley road? (as in, or, concerted to party) No point having wonderful walk if Shire residents and others cannot use.



Reducing available parking will help to lower a larger number of walkers on weekends on the narrow tracks, which is threatening to the bush. Also too many walkers with dogs off lead causing similar problems.

Any focus on increased parking facilities should be at the Lewis Road end because of a lower housing density and houses there are further away from the parking area. Mountain biking should not be allowed- area fragile and delicate eco system. No new paths.

I think that the Whistlepipe Gully area is very fragile environment and hoards of 'day-trippers' should not be encouraged to the area by providing plentiful parking. The more people the more litter and toilet paper +trampling of the environment. However limited numbers of visitors should be able to park at the Lewis road entrance or nearby.

I am a regular walker in this area. The numbers will probably drop dramatically post Covid. Walking brochures and advice from tourist and shire should advise parking in streets above park is alternative and show access points. Illegal mountain bike tracks and erosion/ die-back are bigger problems. Additional national park parking would destroy more bushland.

We have a problem with the random/haphazard parking on both sides of Francis Road from Betti Road up to and beyond the blind corner leading up to Patricia Road. Would suggest council provide parking at the end of Orange Valley Road similar to what provided along Falls Road at Lesmurdie Falls.

I think extending the car parking at the Lewis road end is reasonable. I think on street parking at the Orange Valley end is sensible and would avoid destruction of the park.

I am a regular club walker and do not want to see the area spoiled by cars or car parks. People should be prepared to walk in from further out.

This attraction does not have sufficient rubbish bins, toilet facilities or parking. My letterbox has been knocked multiple times by parkers reversing their cars. Visitors can not get into my driveway as the driveway is blocked. There is no footpath so walkers use the middle of the road. During busy times, cars are parked on both sides of the road, giving only sufficient room for a car to drive down the middle of the road where the walkers are walking. There is no room for cars to pass.



I am opposed to the advertising of this Walk by the City of Kalamunda. The City is spending money advising this walk to the general community of Western Australia (ie in The West Australian). This tourist attraction does not give a benefit to the residents of the City of Kalamunda - the walkers who come into Walk do not spend any money, they do not visit other facilities, shops or attractions in the City. What is the benefit to the City?

If you are going to spend ratepayers funds on advertising for tourist attractions please focus on attractions which give benefit the ratepayers. Can you include in your advertising - attractions where tourists will spend money? Our businesses need help. Our young people need jobs.

As a family living near Whistlepipe Gully we often walk there from our homes. However, to take the youngest members of our family and picnic equipment and food we need to drive there. From Orange Valley Rd there is no parking and we have parked on street verges in the very few spaces available. We usually go midweek as we are retired, visiting with Grandchildren so can't imagine where visitors park on the weekends.

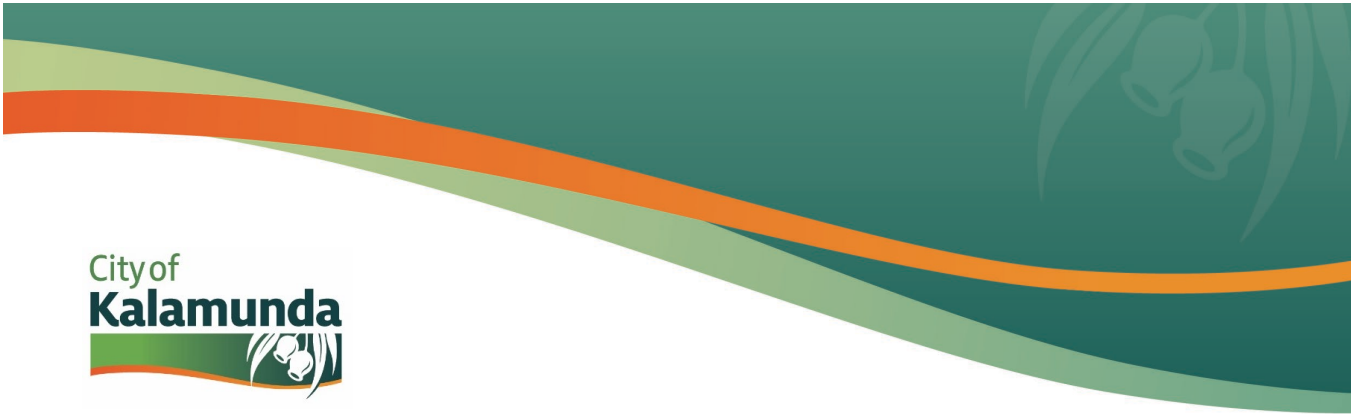
The Orange Valley Road cul- de-sac definitely needs to have parking provided, both street and some extra off street, to allow for rubbish collection trucks to turn safely. The Whistlepipe walk is a wonderful bush walk I have enjoyed for over 30 years.

On the north side at the end of Orange Valley Rd is an area that could be used for parking.

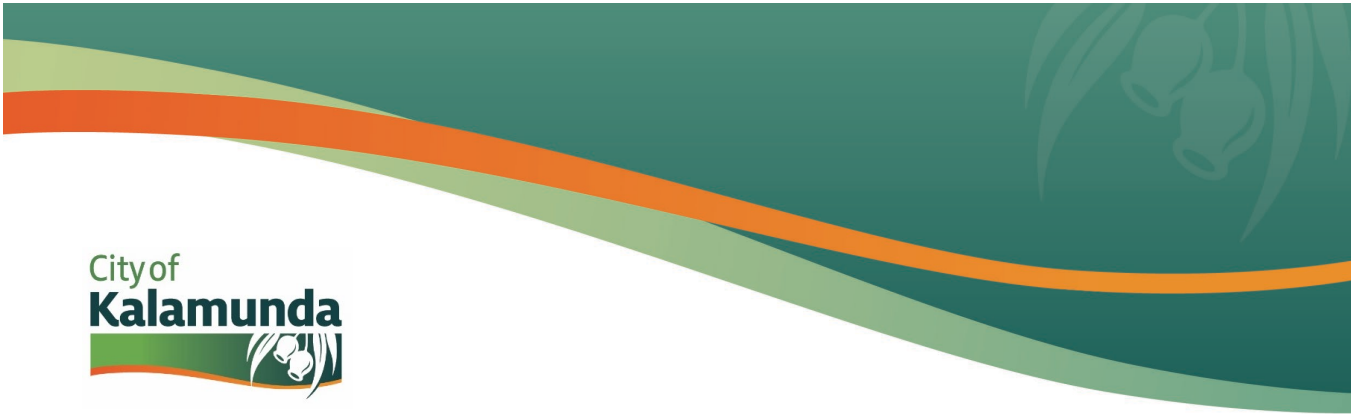
I live in Orange Valley Road. So have no experience of parking at the Lewis Rd end. I also feel that the park should be an "off the lead" area for dogs.

Why not are open paddock on NW end of Orange Valley Rd? (as is or converted to parking). No point having wonderful walk if shire residents and others can not access.

Reducing available parking will help to lower large numbers weekends on the narrow tracks, which is threatening to the bush. Also too many walkers with dogs off lead causing similar problems.



<p>Any focus on increased parking facilities should be at the Lewis Road end because of a lower housing density and houses there are further away from the parking area. Mountain biking should not be allowed - area fragile delicate eco system. - No new paths.</p>
<p>I think that the Whistlepipe Gully area is a very fragile environment and hoards of "day-trippers" should not be encouraged to the area by providing plentiful parking. The more people the more litter + toilet paper + trampling of the environment. However, limited numbers of visitors should be able to park at the Lewis Road entrance or nearby.</p>
<p>To Whom it may concern, We strongly agree that parking and traffic on Orange Valley Road (west) on the weekends is totally out of control. Parking on both sides of the road leaves a very narrow strip in the middle to drive, as there is only enough room for one car at a time. This also makes it difficult to get in or out with a trailer/caravan and turning around in the cul-de-sac is impossible when cars are parked in it. What was once a quiet cul de sac has now become a busy entry point with a high volume of cars, people, children and dogs. They start arriving early in the morning, reaching its peak around lunchtime and continuing on until 4 or 5 in the afternoon. We have had sprinklers run over, cigarette butts thrown into our garden, children regularly running onto our front lawn to "look at the creek" and dogs using our grass as their toilet after the drive up. People are looking into our properties, we have no privacy and get worried someone might steal something. We moved to Orange Valley Rd in 2014 for the privacy, safety and quietness of the street and feel that has now been compromised. We suggest that the road should be for residents and local traffic only with signs erected at the top end of the road accordingly.</p>
<p>Parking on one side only would still require 3 lanes plus pedestrians. The road edges are not even sealed, yet Wandoo road gets 2 foot paths.</p>
<p>no comments</p>
<p>Traffic and parking and people may be a problem only on weekends and on sunny days. People pay road taxes and are allowed to park kerbside. There is a parcel of land to the north of the cul de sac end, that could be developed into a car park. (Orange Valley rd)</p>



<p>The 'no parking' signs at the end of Orange Valley Road (west of Betti) should be removed.</p>
<p>I am concerned that there are just too many people walking. There has been so much damage since the numbers increased. That increase coincided with covid19 restrictions. Each car often has at least 5 people in. The damage I refer to is in the bush. eg; grasstrees, foliage snapped off, rocks moved and paths wider then they were.</p>
<p>I do not live in the Orange valley cul de sac, & we are able to walk there from our house, but I imagine the numbers of cars that park there must frustrate the residents. Making a bigger parking area out of the bush there doesn't really seem like a good idea though we need to keep the frees, not knock more down.</p>
<p>Regular walkers in this area. The numbers will probably drop dramatically post covid. Walking brochures and advise from tourist and shire should advise parking in streets above park is alternative and show access points. Illegal mountain bike tracks and erosion/diback are bigger problem. Additional national park parking would destroy more bushland.</p>
<p>The resident in the immediate area must be getting sick of the cars.</p>
<p>The current situation of car/4wd parking on both sides of Lewis Rd near the turn node is totally unacceptable/unsafe, restricts emergency services access to residents in the area. Also don't want anti social activities as exists @ Lesmurdie Falls parking.</p>
<p>The walk has now become very popular with not only local, but the wider</p>
<p>The issue is enjoying a very pleasant walk through prime bush with city views access via Orange Valley, Lewis and Alpine Roads will become a bigger issue every year as the number of walkers increases. Parking is required without ruining the bush. Also paths through the bush need to be better defined to reduce the erosion.</p>



A car park in our cul de sac would increase the problems and introduce new ones. My children are no longer safe to use the cul de sac, they have been abused and threatened. The volume of traffic and people are a significant problem in a cul de sac.

Francis Road is also being impacted by on street parking with both bends being a road hazard for traffic and pedestrians going up and down the road.

If street parking, only one side (hill side) more rubbish bins are required to, a lot of rubbish ends up on our property or even in our bins.

We would never choose to live next to an isolated public car park. Having one forced on us, with the noise and threat of anti-social behavior, 24 hours a day, is completely unacceptable. We are vehemently opposed to a public carpark next to our home in Orange Valley Road, a quiet residential street, we chose for its quiet peaceful setting.

To provide more fully my thoughts on this matter please read the attached letter and addendum to the survey. The cul-de-sac end of Orange Valley Road was not designed to cater to the volume of traffic it is experiencing currently and could not support access to the carpark.

Please keep me informed about: Any future developments regarding Asset Management and Information about services and activities in the City of Kalamunda.

Q 3 = be more specific, parking where?

I do not have a issues with street parking, however only last Sunday I noted lots of cars parked on a road that leads to W/P Gully. We commenced we would not want to live there. On our own walks we have seen lots of people working between the falls and W/P Gully. Since covid 19. Many lost.

We agree with people being able to visit the park, however parking needs to be addressed. Street parking should be limited to a single side of the street to allow access out of the properties and to enable cars to access the street. (currently blocked all day)

We are constantly endangered and in convenience in our little, narrow section of Orange Valley Rd with the huge traffic problem, particularly on weekends , public holidays and school holidays. This is NOT just a result of covid 19, but has been happening for almost two years..... and getting worse. We appreciate the NO Parking signs in the bulb, but many vehicles disregard them, unfortunately. An emergency vehicle would have no access in an emergency.

People generally need to drive to the national park, there needs to be adequate parking at the top and bottom of Whistlepipe Gully. Along with cleaning stations for footwear to prevent die back.



In the twenty years of living @ <address removed> it has now become th popular access and parking lot for Whistlepipe Gulley! This small section of OVR is and should always remain a quiet cul de sac. Residential st with a similar amenity to any other residential st. There are other places to park and access which do not have the same severe anti social ramifications

8. Suburb

