

# **POSITION DESCRIPTION**

POSITION TITLE	Maintenance Operator – Drainage
DIRECTORATE - SECTION	Asset Services – Asset Maintenance
LEVEL - EBA	5 - Operational
RESPONSIBLE TO	Crew Leader Drainage Maintenance

### **OUR VISION**

Connected Communities, Valuing Nature and Creating our Future Together.

#### **OUR SIMPLE GUIDING PRINCIPLES**

Ensure everything we do will make Kalamunda socially, environmentally and economically sustainable.

#### **OUR VALUES**

SERVICE Provide excellent customer service at all times, through effective listening

and understanding, in order to go beyond the commonplace when we

serve others.

PROFESSIONALISM Maintain professionalism by upholding the corporate image, speaking

carefully and acting quickly to ensure others know we are reliable,

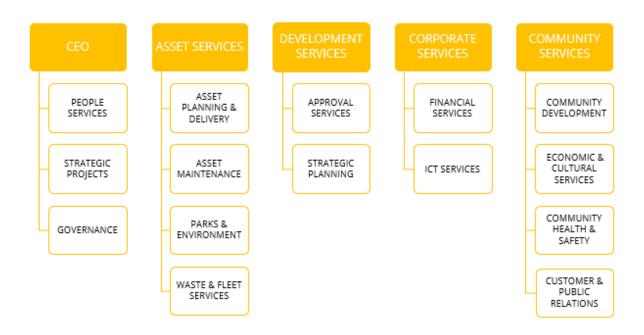
respectful and competent.

QUALITY Uphold quality and show initiative through clear thinking, planning

mindfully, acting decisively, measuring carefully and regularly reviewing

the goals to be achieved.

#### **ORGANISATIONAL STRUCTURE & FUNCTIONS**



## THE OVERALL OBJECTIVE OF THIS POSITION

Safely and efficiently operate and maintain a variety of plant items, including a 5-tonne excavator and trucks to assist in the completion of Stormwater Drainage construction and maintenance projects as part of the Councils Works Program, whilst providing a high level of customer service to Council's internal and external clients to ensure efficient and effective operations.

There is an opportunity for this position to act in the Crew Leader role from time to time, hence having a great leadership skill and willingness to develop and become future leader is looked at very favourably.

#### **KEY RESULT AREAS**

#### **CONSTRUCTION & MAINTENANCE WORKS**

- Operate and maintain an excavator and a variety of items of other plant and machinery as directed to complete stormwater drainage maintenance and construction projects.
- Experience and sound knowledge of working out and transferring level.
- Perform a range of labouring tasks, such as installation and maintenance of pipes, culverts, drains, installation and maintenance of signs, traffic control, etc
- Carry out other duties as directed within the scope of the employee's skills and abilities and in accordance with the Councils Drainage Maintenance program.
- Work with other crews within Infrastructure Maintenance when requested.
- Follow supervisor instruction and carry out other duties as directed.
- Experience in operating quick cut saw.

#### **TRUCK & PLANT OPERATIONS**

- Operate excavators, trucks, and equipment in a safe manner.
- Actively participate in the plant and equipment competency assessment process.
- Hold appropriate licences and tickets prior to operation.
- Immediate reporting of plant defects, loss or damage to tools equipment or vehicles
- Responsible for materials, tools, equipment, vehicles and plant in the employees use.
- Responsible for the quality and standard of work performed commensurate with a high level of operator skill.

#### **ADMINISTRATION**

- Accurately complete standard forms and paperwork, such as timesheets, work orders, and WHS related documents.
- Assist in the creation and review of working procedures.
- Preparation of store requisitions forms.
- Preparation of routine reports as appropriate, including weekly routine maintenance and plant reports.

#### **COMMUNICATION / CUSTOMER SERVICE**

- Liaise and communicate with fellow crew members and supervisors regarding work activities, daily programs etc.
- Provide a high level of customer service when dealing with general enquires and complaints from both internal and external customers.
- Present a positive image of the City to the public.

• A positive focus is proactively fostered and maintained in terms of internal and external communication and customer service, with communication and customer service strategies incorporating the City's Organisational Values.

#### **ETHICAL BEHAVIOUR & COMPETENCY**

- Be respectful to your fellow crew members, all City staff and residents.
- Follow instruction and be respectful towards your crew leader, supervisor coordinator and higher management team.
- Effectiveness of the role will require skills in problem-solving as well as excellent skills in communication.

#### **WORKPLACE HEALTH AND SAFETY**

- Employees must take reasonable care for their own health and safety and that of others who may be affected by their actions or omissions.
- Comply, so far as they are reasonably able, with any reasonable instruction given by the City to allow the City to comply with WHS laws.
- Cooperate with any reasonable policy or procedure of the City relating to health or safety at the workplace.

#### **WORKPLACE COMPETENCY**

Uphold the City's values of Service, Professionalism and Quality and demonstrate behaviours that reflect the organisations values, supports cross functional teams and meets customer and organisational needs.

# TRAINING/QUALIFICATION(S)

- Ticket to Operate Excavators
- Current WA Construction Induction Card (White Card).
- Basic Worksite Traffic Management (BWTM) and Traffic Controller (TC) tickets or the ability to obtain them.
- Quick Cut Saw ticket or the ability to obtain them.
- Chainsaw ticket would be desirable.

### **ESSENTIAL KNOWLEDGE/SKILLS CRITERIA**

- Sound experience in operating excavators.
- Demonstrated experience in physical labouring.
- Demonstrated understanding and experience in drainage construction and maintenance duties associated with Stormwater Drainage networks.
- Experience in plant and vehicle operations, such as trucks, multi and combo rollers and water cart trucks and maintaining them in good condition.
- Experience in a wide range of power and hand tools i.e. plate compactor, concrete cutter, chain saw, jack hammer, etc.
- Knowledge and awareness of WHS rules and regulations, including a sound knowledge of safe working practices.
- Demonstrated communication skills, both written and oral with an ability to deal with members of the public and other council officers.

# DESIRABLE KNOWLEDGE/SKILLS CRITERIA

- Up to date knowledge of construction and maintenance techniques and approaches.
- Experience and sound knowledge of working out and transferring level.
- Sound knowledge of materials used on Maintenance and Construction works.

• Knowledge and awareness of environmental issues associated with road maintenance activities.

### **PHYSICAL REQUIREMENTS**

The City welcomes people with a disability to apply for this position. Reasonable workplace accommodations and aids are available as required.

- Hearing, vision and cognitive abilities required to engage with members of the public/stakeholder and other staff by phone, in person and in writing.
- Manual dexterity needed for operating of vehicle control panels.
- Loading, reaching and preparing vehicle for daily activities.
- Climbing in and out of vehicles, steps and ladders, accessing toolboxes and back of vehicle for equipment
- Carrying equipment
- Manual dexterity needed for labouring, digging and moving material.

#### **DIVERSITY**

The City of Kalamunda is committed to and values the advantages and benefits that equity, diversity, and inclusion (EDI) brings to all its staff. The City seeks to integrate the principles of EDI throughout the organisation, to enrich our perspective, improve performance, increase community value, and enhance the probability of achievement of our goals and objectives.

#### **DRIVERS LICENCE**

1. Possession of a current 'HR' (Heavy Rigid) or 'HC' (Heavy Combination) class Driver's Licence allowing the holder to drive legally in Western Australia.

#### **AGILITY**

This position description reflects the City's requirements at a point in time and is subject to change. The City may modify this position description at any time, provided the skills, qualifications, competence and training remains within a reasonable range of the original position.

REVIEWED BY: Coordinator Infrastructure Services
DATE PD REVIEWED/APPROVED: 10 December 2024